

## **CEA Housing Policies**

Students should be familiar with CEA's complete housing policies and CEA housing description and regulations below before confirming their housing application. CEA Housing policies can be found on our website: [www.ceaStudyAbroad.com/docs/default-source/policy-library/CEA\\_Policies](http://www.ceaStudyAbroad.com/docs/default-source/policy-library/CEA_Policies).

## **Homestay Overview**

CEA students can choose to live with a Spanish homestay. This is a great way to experience Spanish culture firsthand. Homestays are typically located within a 15-35 minute walk from the University of Granada. Choosing a homestay will give you the opportunity to enhance your Spanish language skills and cultural understanding. Your host family will make sure you feel comfortable in your new home providing you with the opportunity to dive headfirst into the daily lives of Spanish locals. Each homestay has been carefully chosen to ensure the best possible living arrangements for each student. Homestays may consist of a single señora although in most cases they are traditional two-parent households. Students will enjoy three traditional meals seven days a week as well as laundry and cleaning service.

### **Meals**

Students will be provided three meals per day, seven days a week. Students should keep in mind that meals in Spain are different from what you are accustomed to in the US. Breakfast is typically very light, consisting of toast with coffee or milk. Lunch is the largest meal of the day and is usually eaten between 2:00pm and 3:00pm. Dinner is a bit lighter and is usually eaten at 9:00 pm. Students will be expected to eat at the times designated by their family and in most cases will not have access to the kitchen between meals. In addition, students are expected to notify their family if they will be arriving late for or missing any meals.

### **Phone and Internet**

There will be a phone in each homestay available for brief incoming calls between 9:30 am to 9:30 pm. Students will use local pay phones for any outgoing calls.

CEA requires that students have a local service phone number available to staff for emergency contact purposes. Relying on Wi Fi spots for communication is not dependable and will not ensure that CEA staff can reach you in the case of an emergency. Students may choose to acquire a cell phone prior to departure or once they arrive at their study abroad destination. Once students arrive to their program destination, CEA program staff will share more information regarding local cell phone options.

All CEA homestays have Internet connection; however, service in Spain varies from what students might be used to at home. We recommend that students bring their laptops since there is free wireless connection at the University of Granada and many local cafés with free Wi-Fi access.

### **Linens**

Students will be provided with all bed linens. Towels may not be provided by their host family.

**Laundry**

Students will receive laundry service at least once per week. Students will not have access to laundry facilities in their homestay.

**Smoking**

Smoking may be permitted in some homestays. Each host family will provide specific details about whether or not they permit smoking in the flat and if so, where smoking is permitted.

**Amenities**

As a guest in someone's home, students should always ask before using items in the home.

All rooms are fully furnished including a bed, desk, dresser, closet, and shared bathroom. As guest in someone's home, students should always ask before using items in the home. Please also note, students will be required to take quick showers (10 minutes maximum) and may be taken between 7:30 am to 10:00 pm. Students are allowed only one shower per day.

**Guests**

CEA students are responsible for the conduct of their guests while in CEA housing. Overnight guests are not permitted in any housing assignment.

CEA students must notify their host family in advance if they plan to bring a guest into the flat.

**Curfew**

There is no curfew in any homestay. However, students must be respectful of their family when coming home late.

**Keys & Security**

Each student will be issued keys to their housing upon check-in. Under no circumstances may students make a copy of their keys. In the event that keys are lost during the program, students will be responsible for the cost of replacement. A minimum fee of \$50 will be deducted from the program damage deposit for each set of keys not returned upon completion of the program. In addition, students are required to follow any additional security procedures as dictated by their specific housing assignment/facility.

**Housing checks**

CEA will monitor together with the housing provider the check in process before the student arrival. In case of any problem relating the furniture or amenities in the homestay, CEA together with the housing provider will monitor this situation. Students must adhere to the proper check-out procedures when vacating CEA housing, which include turning in keys, removing personal items, waste and debris, and leaving the room/apartment in an acceptable and clean condition.

The CEA Onsite Staff will make every effort to inform students of any fees that will be withheld from the program deposit prior to departure; however, CEA reserves the right to inspect housing after students' departure.

**Housing Problems**

In case of housing problems, students must contact the CEA Onsite staff immediately. The Onsite staff will work with the family and the student to facilitate communication and try to resolve any problem that may arise.

Students agree to make CEA staff aware of any conflicts or significant disagreements regarding issues with roommates. CEA staff has the authority to intervene and take appropriate action regarding such disputes which may include, without limitation, a change of housing assignments, and students agree to cooperate with CEA staff. Students will be responsible for any costs associated with resolution.

### **Utilities**

CEA will cover up a limited amount of utility expenses per person and month. Students who incur utility charges above and beyond what is deemed reasonable by CEA will be responsible for paying the excessive charges. It may take up to three months for foreign utility bills to be issued; therefore, CEA reserves the right to hold program deposits until all utility bills have been reviewed. If the program damage deposit does not cover all utility charges, the student will be billed accordingly. CEA reserves the right to withhold academic transcripts for any outstanding balance on student accounts.

Please note that utility rates are typically much higher than in the US. Students are expected to be mindful of this when using electricity in their host country, and to be more conservative than they might otherwise be accustomed to.

### **Damages**

All students must respect all furniture, property, and other items provided. All damage, even unintentional, will be billed to the student responsible. If responsibility cannot be determined, the cost will be split equally among all residents. Please note if excessive cleaning and/or trash removal is required at the end of the program, students will be responsible for all additional costs incurred. In addition, CEA will, without liability, dispose of any personal items left in CEA housing at the end of this contract term. If the program damage deposit does not cover all charges, the student will be billed accordingly. CEA reserves the right to withhold academic transcripts for any outstanding balance on student accounts.