

CEA Housing Policies

Students should be familiar with CEA's complete housing policies. This information was provided to students as part of the application process and in their pre-departure materials and can also be found on our website: www.ceaStudyAbroad.com/docs/default-source/policy-library/CEA_Policies.

Local Rules & Regulations

Description

Each homestay has been carefully chosen to ensure the best possible living arrangements. Homestays may consist of a single señora (with or without children) or a traditional two-parent household. Staying with a family is a great way to complement your classroom study, as you have the opportunity to practice your language skills and learn about the Spanish culture.

All homestays are located within Madrid's city center; however, as Madrid encompasses a large metropolitan area, you should be prepared for up to 45 minute commute to your university metro stop.

Meals

Students will be provided three meals per day, seven days a week. Students should keep in mind that meals in Spain are different from what they are accustomed to in the US. Breakfast is typically very light, consisting of fruit or toast with jam and coffee. Lunch is the largest meal of the day and is usually eaten between 2:30 – 3:30. Dinner is a bit lighter and is usually eaten between 9:00 – 10:00. Students will be expected to eat at the times designated by their family and in most cases will not have access to the kitchen between meals. In addition, students are expected to notify their family if they will be arriving late for or missing any meals.

Phone and Internet

There will be a phone in each homestay available for brief incoming calls. Students may use local pay phones for any outgoing calls. Many students also choose to purchase cell phones while they are in Spain. The Madrid Onsite Staff will provide further information about this option during program orientation. Homestays typically don't have Internet access.

Linens

Students will be provided with all bed linens and towels by their host family.

Laundry

Students will receive laundry service at least once per week. Students will not have access to laundry facilities in the homestay.

Smoking

Smoking may be permitted in some homestays. Each host family will provide specific details about whether or not they permit smoking in the flat and if so, where smoking is permitted.

Amenities

All rooms are fully furnished including a bed, closet, and shared bathroom. As guest in someone's home, students should always ask before using items in the home.

Guests

CEA students must notify their host family in advance if they plan to bring a guest into the flat and will be responsible for the conduct of their guests while in CEA housing. Overnight guests are not permitted in any housing assignment.

Curfew

There is no curfew in any homestay. However, students should be respectful of their family when coming home late.

Keys & Security

Each student will be issued keys to their housing upon check-in. Under no circumstances may students make a copy of their keys. In the event that keys are lost during the program, students will be responsible for the cost of replacement. In addition, students are required to follow any additional security procedures as dictated by their specific housing assignment/facility.

Check-in

Students will be driven to their homestays. Their family will be waiting for the student in the main entrance to show them the apartment, and neighborhood, and to get to know each other.

Housing Checks

During the semester, there will be a mid-semester housing check, and one more right before the end of it.

Check-out

Students are supposed to leave their homestays on the program end date, before noon.

Housing Problems

CEA commits to providing suitable student housing. Once housing is assigned by CEA, there are only limited or special circumstances in which CEA will make changes to a student's housing assignment. Such changes will be made at CEA's discretion and will require payment of \$300 (Change of Housing Fee) and all additional costs incurred as a result of the change.

In the exceptional circumstances that a change of student housing assignment is deemed necessary, CEA reserves the right to relocate student/s to any vacant CEA accommodation spots at any time during the program. Existing tenants affected by such a change will be given a minimum of 48 hours notice prior to the inclusion of a new flat mate into their apartment.

For academic year and double semester students, changes to housing preferences for the second semester must be made at least 20 days before the application closure date for the second semester.

If the student is asked to leave the housing assignment due to their misconduct (as determined by the host family, landlord, dormitory director or CEA; see CEA Code of Conduct for further details), and is allowed to remain on the program at the discretion of CEA, the student will forfeit their \$300 security deposit. The student will not be offered a new CEA housing assignment, and no refunds will be available. In addition, CEA staff will not assist students in finding new independent housing. Please note misconduct may result in immediate expulsion from CEA housing and/or the CEA program. Once the decision of eviction has been made, the student/s will be informed immediately and will be expected to leave their housing within a period of 24 hours to 7 days depending on the specific circumstances.

Utilities

CEA will cover all reasonable utility expenses. Students who incur utility charges above and beyond what is deemed reasonable by CEA will be responsible for paying the excessive charges. It may take up to three months for foreign utility bills to be issued; therefore, CEA reserves the right to hold program deposits until all utility bills have been reviewed. If the program damage deposit does not cover all utility charges, the student will be billed accordingly. CEA reserves the right to withhold academic transcripts for any outstanding balance on student accounts.

Please note that utility rates are typically much higher than in the US. Students are expected to be mindful of this when using electricity, water and gas in their host country, and to be more conservative than they might otherwise be.

Damages

All students must respect all furniture, property, and other items provided. All damage, even unintentional, will be billed to the student responsible. If responsibility cannot be determined, the cost will be split equally among all residents. If excessive cleaning and/or trash removal is required at the end of the program, students will be responsible for all additional costs incurred. In addition, CEA will, without liability, dispose of any personal items left in CEA housing at the end of this contract term. If the program damage deposit does not cover all charges, the student will be billed accordingly. CEA reserves the right to withhold academic transcripts for any outstanding balance on student accounts.